

< Terms of Use for Accommodation with Pets and Agreement Form >

When staying at Toyoko Inn with pets, the following terms must be strictly observed (these Terms apply to pets other than assistance dogs).

[Allowed Accompanying Pets]

- Pets must be at least 4 months old, weigh 10 kg or less and be small dogs that are kept indoors.
- No more than three pets are allowed per room.

(At Toyoko Inn Chubu International Airport No.1, you can bring one medium dog weighing 15 kg or less with you to the Deluxe Twin room.)

- Pets must be well-trained (Including toilet trained, no barking, no jumping to people).
- Pets must have been vaccinated against rabies and viral infections (mixed vaccine that protects against five or more types of disease), at least two (2) weeks prior but less than one (1) year must have passed since their vaccination, and a copy or an image of their vaccination certificate must be shown upon arrival. (*If it is difficult to receive the vaccination due to allergies, etc., please show a certificate from a veterinarian.)
- Pets must have been treated for fleas and ticks and must not be in heat, menstruating, or pregnant.
- Pets must have been registered at the public health center of the municipality where you live.
- Pets must be healthy and free from infectious diseases.

[Additional Fees for Accompanying Pets]

An additional fee of 2,500 yen (tax included) per pet per day and 2,000 yen (tax included) per pet per day for the second and third pets will be charged. (For a medium-size dog will be charged an extra one thousand (1,000) yen (tax included) per pet per day.)

[Pet Supplies]

Dust box with a lid, lint roller, toilet seat, bowls for food and water, and an air purifier are available.

[Accommodation]

- In our hotel facilities, except guest rooms, please be sure to place your pet's entire body in the carry bag or cage you brought and keep other guests safe when moving around. We will not allow any pets to enter the hotel unless they are in the carry bags or cages.
- Please note that you cannot bring your pet into the dining area during breakfast and dinner, even if your pet is in the carry bag or cage.
- Please refrain from shampooing, trimming, or brushing your pet in the guest room.
- For purposes of infection prevention, please do not allow your pet to enter the unit bath.
- Please do not place your pet on bedding or beds.
- Please refrain from using the towels provided in the bathroom for your pet.
- Please use the pet toilet installed in the guest room for excretion. If your pet excretes in a place other than the pet toilet installed in the guest room, please clean up after your pet so that the odor of feces and urine does not remain in such area.
- If your pet excretes outside the guest room on or near the hotel grounds, please clean up the area in a hygienic manner and dispose of the excretions in the dust box in your guest room.

- After checking out, please take the excrement with you. If your pet had a toilet accident, please notify the front desk of the fact when checking out.
- The hotel does not provide meals or bedding, etc., for pets. Please bring something your pets are familiar with.
- If you are staying consecutive nights, your room will be cleaned every day. Eco-friendly plans, etc., that do not include cleaning are not available.
- When your guest room is being cleaned, please leave the room with your pet. The specific time will vary depending on the conditions of your reservation. Please check with the staff.
- Please do not leave your pet alone in the guest room when you leave the hotel. Please note that air conditioning is not available in some hotels while you are away from the guest room.

[Precautions]

- The hotel cannot take custody of your pets.
- The hotel shall not be held responsible for any unexpected accident, trouble, etc., including injury, illness, death, etc., involving pets, except those caused by the willful misconduct or gross negligence of the hotel.
- If another guest, employee or third party suffers damage or loss due to your accompanying pet, claim will be made against you to compensate for the damage to the person who suffered the damage.
- Please be careful not to damage the building, furniture, fixtures, fittings and other equipment (hereinafter referred to as "Equipment, etc."). Please be sure to notify the hotel front desk in the event Equipment, etc. is broken or damaged.
- If the Equipment, etc. becomes soiled, broken or damaged due to excretion, you will be responsible for the cleaning or repair costs, etc.
- We may refuse to permit you to stay at the hotel if we determine that your accompanying pet may be a nuisance or danger to other guests or if you fail to comply with these Terms. In such case, room charges already received will not be refunded.
- If we refuse your accommodation request, please make your own arrangements for a pet hotel, etc. In addition, you will be responsible for any accommodation and transportation costs required.
- For hotels with dog runs, please comply with the separately established "Toyoko Inn Dog Run Terms of Use."
- By agreeing to these Terms of Use, you also agree to the "Toyoko Inn Dog Run Terms of Use."
- Please comply with the Toyoko Inn Accommodation Terms and Conditions and Rules of Use for matters other than the terms and conditions related to pets.

I agree to strictly comply with the Terms of Use for Accommodation with Pets and the Toyoko Inn Dog Run Terms of Use (if staying at a hotel with a dog run).

Date(MMDDYY) _____

Signature _____

Contact details (mobile number) _____

* Same as Guest Registration Card (No Address Required)

Address: 〒

Pet 1 Breed of dog _____ Name _____ Sex (male/female) Age ____

Pet 2 Breed of dog _____ Name _____ Sex (male/female) Age ____

Pet 3 Breed of dog _____ Name _____ Sex (male/female) Age ____

- * Please read these Terms of Use in advance, fill out the required information, and bring it with you when you check in.

Effective on April 28, 2021
Revised on January 1, 2025